

Merchant Tip of the Month

September 2015

- *Did you know...*

Never respond directly to e-mail or phone requests to verify any merchant account information. All requests should be handled through the Treasurer's Office.

There have been many fraud attempts on UM Merchant locations. A sample e-mail is listed below. When in doubt, always contact Merchant Services in the Treasurer's Office at merchantservices@umich.edu.

Sample:

Dear customer,

We regret to inform you that your merchant account has been locked.

To continue using our services please call our toll free number [+18664103984](tel:+18664103984) and update your information.

Please be ready with your Merchant ID and Terminal ID number.

FirstData 2014

Questions? Please contact Merchant Services at merchantservices@umich.edu.