

Merchant Tip of the Month

August 2016

Did you know...

- You should not provide information about your merchant account to individuals *who contact your office*. This includes:
 - Merchant account number
 - Credit card terminal information
 - Any details regarding your processing method(s)
- The only acceptable exception is to provide information to U-M Treasury staff.
- When *you call* U-M's credit card processing bank, you may provide this information.

Recently a U-M clinic received a call from “Peggy” who was seeking their merchant account number due to “processing changes coming.” We believe this was a phishing scam attempt to get access to the merchant account. Contact Treasury in this situation.

Questions? Please contact Merchant Services at merchantservices@umich.edu.