

Merchant Tip of the Month

Credit Card Acceptance Best Practice:

>> Avoid using fax machines to convey credit card numbers.

If avoidance is impossible, then you must use a secured fax.



A secured fax includes:

>> a *dedicated* fax machine and

>> a *dedicated* analog line.

Do not use a multifunction fax/printer/copier.

>> e.g., Konica Bizhub 223 or C452, Xerox AltaLink C8055

These devices are not PCI compliant.

For more info, please see Section 2 (Merchant Security Requirements) of your Merchant Policy Document, specifically reference #s 4.2 and 9.6 under section 2.1.

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Questions? Please contact Merchant Services at merchantservices@umich.edu.