Merchant Tip of the Month

Dear Merchant Contacts

(a poem, for when the time comes)

Wait, are you leaving? Please say it isn't so.

Well, okay, if you must, but we'll miss you. Oh, and one more thing before you go?

Please ensure there's someone *new* in your Merchant Contact role.

It's Spring! ♦ And now's the time to confirm that ...

your department's off-boarding procedures include an appropriate plan to ensure the role of merchant contact is consistently filled and that our office has been duly notified of the changes. Thank you!