

Merchant Tip of the Month

Inquiring about a specific Merchant Account or Terminal?
Please provide the ...

Merchant ID # (MID)

The MID is your 9 digit Account #, sometimes preceded by “4445.”

Tip: Staff members using this Merchant Account should also know the MID.

Serial Number (S/N) of Terminal

If your account uses terminals, a device’s S/N is usually a 9 digit # (e.g., 123-456-789).

Tip: It is located on the back of the terminal, usually near the top of the device.

Supplying these unique identifiers helps us help you.



Thank you!

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Questions? Please contact Merchant Services at merchantservices@umich.edu.